



**INTERNATIONAL OCEANIC SOLUTIONS PTY LTD**



**Raising the standards of  
the cleaning industry**

**☎ Phone: 1300 727 052**

**🌐 [www.ios-australia.com.au](http://www.ios-australia.com.au)**

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# WELCOME TO IOS AUSTRALIA

International Oceanic Solutions aim is to provide a complete building maintenance package focused on saving you time, money and hassles associated with cleaning and facility management. Our highly personalized service is unique in its scope from the initial stages to our final and ongoing service.

Over many years, our experience has developed that continual communication and reporting mechanisms are essential for maintaining the high quality of service we provide for our clients.

Our aim is set on establishing and maintaining our services with you and your business for the long term by giving you fast response times, a high quality of service, continually improving our OH&S and Risk Management Policies and constantly consulting with you and our staff on all matters concerning our services.

## Mission Statement

*To provide the most innovative, seamless & earth loving integrated maintenance solution on the planet through technology, personal service and attention to detail in all aspects of our work.*



# COMPANY

IOS Australia Pty Ltd is a small to medium enterprise formed in 2013 by Mr. Luis Torres and Mr. Jorge Torres a family owned business with more than 40 years combined in the service industry with a focus in developing and improving methods to help our clients succeed with their operations requirements.

We take great pride in our ability to increase productivity and reduce cleaning costs without compromising quality, even in the most complex environments.

We have a proven record of supervision and management strategies that will deliver a high level of performance. Our customer service is second to none and our clients are our reference.

IOS Australia innovates and focuses in our environment and we are committed to our Work Health and Safety management.

We have **Certificate of Compliance** for business practices in accordance with the **JAS-ANZ** audit criteria against the compliance requirements of the following standards:

- ❖ ISO 9001: 2015 Quality Management Systems
- ❖ AS/NZS 4801: 2001 Occupational Health and Safety Management Systems
- ❖ ISO 14001: 2015 Environmental Management Systems

Our expertise in cleaning and support services for the contract cleaning industry provides us with the knowledge to develop solutions that answer the needs of today's clients. These solutions allow for:

- Increased productivity.
- Reduced operating costs.
- Increased client, tenant and guest satisfaction.
- A reduction in the impact cleaning companies traditionally place on the environment.

The types of businesses that IOS Australia has developed and specialises in over the past six (6) years are;

1. Commercial, Industrial, Health Support Services and Critical Environment technical Cleaning
2. Commercial, Industrial Waste Management Service
3. Specialised Heritage Cleaning Service
4. Distributor of consumable products
5. Sanitary Services
6. Business and Operational Consultation to Cleaning Organisations

IOS Australia has now added Security Services ISA (Impact Security Australia)

We remain focused on our clients, with a small to medium business mind in a large-scale type of contract provider meaning we directly manage our frontline staff to deliver high quality outcomes.



We are not a hands-off service provider; our Managing teams will be on site day by day, ensuring that service standards are met and that our contractual obligations are being delivered in accordance to our operations matrix.

At IOS Australia, we have a respectable service history with some of the largest property portfolio companies in Australia including some of Sydney's most prestigious and respected Entities including Critical Environments managed facilities like:

- ❖ Telstra,
- ❖ Ausgrid,
- ❖ IBM,
- ❖ Westpac,
- ❖ Macquarie Bank.

We believe that our experience and knowledge of commercial high-rise buildings, heritage buildings, conferences facilities, Data Centers, education institutes all align with our customers profile of buildings to partner in our experience, knowledge and appreciation for the dynamics associated with cleaning and servicing these buildings will be invaluable.

International Oceanic Solutions aim is to provide a complete building maintenance package focused on saving you time, money and hassles associated with cleaning and facility management. Our highly personalized service is unique in its scope from the initial stages to our final and ongoing service.

Over many years, our experience has developed systems that encourage continual communication and reporting mechanisms that are essential for maintaining the high quality of service we provide for our clients.

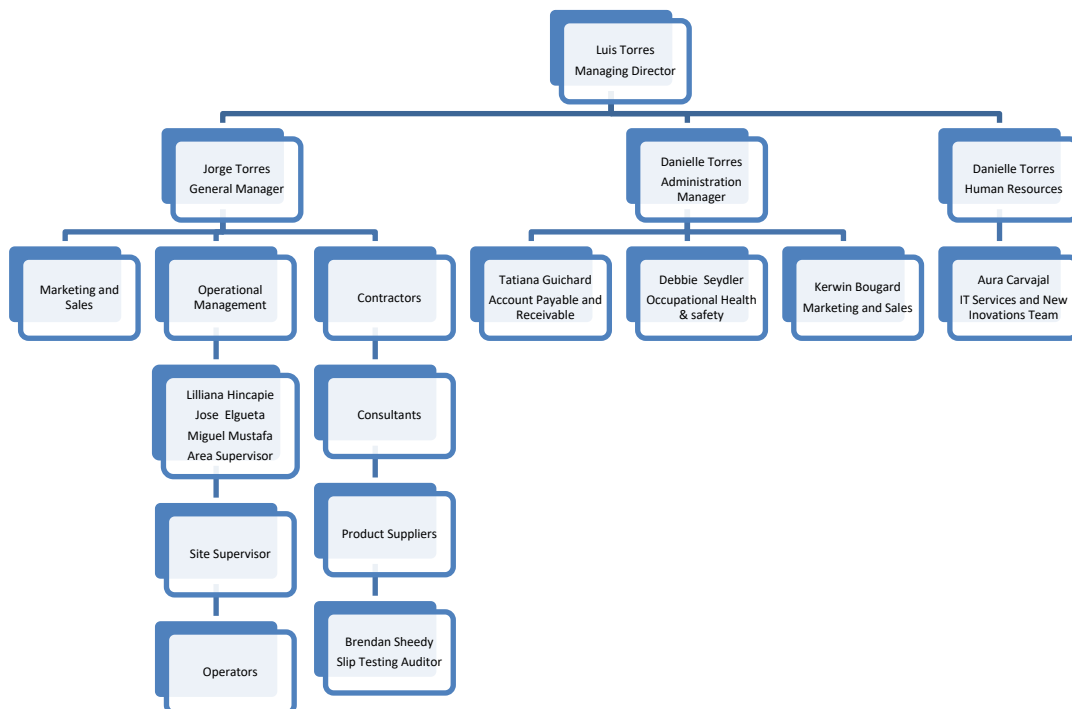
Our aim is set on establishing and maintaining our services with you and your business for the long term by giving you fast response times, a high quality of service, continually improving our OH&S and Risk Management Policies and constantly consulting with you and our staff on all matters concerning our services.



# OUR TEAM

Our senior management team are directly involved in the service delivery as we maintain a very flat organisation structure - ensuring that communications are streamlined and we are in touch with the daily operation.

## ORGANISATION CHART



# CERTIFICATIONS

IOS Australia has a long-term partnership with the Lennox Institute, a very well respected and reputable Registered Training Organization (RTO), to provide our team with Nationally Accredited Training Certification in Asset Maintenance Cleaning Operations, Health Support Services and green cleaning:



- ❖ Certificate II & III in Asset Maintenance (Cleaning Operations)
- ❖ Certificate IV in Asset Maintenance (Cleaning Management)
- ❖ Certificate IV in Frontline Management
- ❖ greenRclean

## IOS Australia memberships

### Online Management Audit Portal



ASSA Account Number AU01573987



Building Service  
Contractors Association  
of Australia:  
Security and cleaning  
business support.

## Comply with Latest 2015 Quality Management System Certificate Number C-220119R



IOS Australia's Quality, Safety and Environmental Management Systems is streamlined into an Integrated Management System, that is intricately designed to harness the mandatory elements and benefits of each individual system in a way that is easily followed and implemented.

Our Integrated Management Systems provide a holistic approach to risk management and continual improvement.

The implementation of an Integrated Management System allows IOS Australia for planning and monitoring our business processes across our organisation.

IOS Australia's Integrated Management System delivers a single system of effectiveness and efficiency, eliminating duplication of activities and documents, prioritising the key interests of the business, Reducing and simplifying documentation processes as well as the clear defining of tasks and roles, contribute to improved communication and performance management.

The Integrated Management System of IOS Australia manages all requirements for Quality Safety & Environmental standards and legislation. Within the system various mandatory topics of safety are covered, these include Roles and Responsibilities, Hazards and Risks, Incident and Injury Management, Site Inspections, Communication, Return to Work and more.

Along with these procedures found in our IMS which we can make available upon request are related forms which support the processes and provide evidence of compliance with the requirements.

IOS Australia also has Implemented an online Portal with ASSA Compliance System which compliments all our obligations under the relevant WHS legislation, providing employees, clients and visitors with a healthy and safe workplace.





# OUR SYSTEMS

IOS Australia will use the most up-to-date communications and scheduling technology between the Operations Manager, Area Manager, Supervisors, suppliers, cleaners and our clients to ensure deadlines are met.

Furthermore, IOS Australia has at its disposal a reliable pool of individual cleaners to draw upon for sick days and Emergencies.

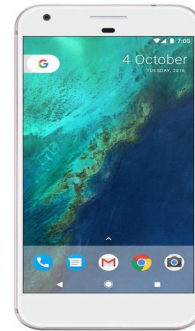
## **EQUIPMENT USED IN ALL OUR SITES**

### **1. SITE MANAGER**

**Acer CB3-431-C2GR 14" Chromebook**



**Google Pixel 32GB**



### **2. LEADING HAND AND ONSITE OPERATORS**

**Samsung Galaxy Tab S2 9.7" Wi-Fi 64GB**



**ALL EQUIPMENT WILL BE SET UP WITH THE FOLLOWING PROGRAMS:**

- Implementation of IOS Australia’s ASSA Compliance System which will complement our obligations under the relevant WHS legislation, providing employees, clients and visitors with a healthy and safe workplace.
- Working with children check status App
- Clients Help Desk Systems
- IOS Australia’s Xero Accounting System (Site Manager only)
- IOS Australia’s “Deputy App” for all personnel to use

Please see attachments with information of the programs that we will be using.

*"The Industry Leading Workplace Compliance solution for ANY BUSINESS, REGARDLESS OF SIZE OR INDUSTRY!"*

# ASSA

## PLATINUM COMPLIANCE CLOUD

HEALTH AND SAFETY • INDUSTRIAL RELATIONS • HUMAN RESOURCES • ENVIRONMENTAL • QUALITY

**100%**

**TAX DEDUCTIBLE**

<p><b>INDUCTIONS</b> Unlimited Course Creation &amp; Inductions</p>	<p><b>TASKS</b> Smart Task Management with Audit Trail</p>
<p><b>DOCUMENT MGMT</b> Secure Cloud Storage with Version Control</p>	<p><b>SWMS</b> Custom Safe Work Method Statement Writing Services</p>
<p><b>POLICIES</b> Unlimited Workplace Policy Downloads</p>	<p><b>PROCEDURES</b> Unlimited Safe Work Procedure Downloads</p>
<p><b>REPORTS</b> Dynamically Generated &amp; Scheduled Reports</p>	<p><b>IIR</b> Comprehensive yet Easy Injury &amp; Incident Reporting</p>
<p><b>TOOLBOX</b> Unlimited Checklists, Templates &amp; Forms</p>	<p><b>FAIR WORK</b> Compulsory Fair Work Compliance Tools</p>
<p><b>SERVICES</b> Custom Document &amp; Tender Assist Service</p>	<p><b>KNOWLEDGE BASE</b> Covering WHS, HR, IR, Environmental &amp; Quality</p>
<p><b>LEGISLATION</b> Compliance Specialists Monitoring Changes</p>	<p><b>UPDATES</b> Constant Live System Updates</p>
<p><b>SUPPORT</b> Personal Contact from Dedicated Specialists</p>	<p><b>ACCREDITATION</b> Fast Tracked ISO, ASNZ &amp; CM3 Accreditation</p>

**CALL ASSA NOW**

ADVANCED SAFETY SYSTEMS AUSTRALIA & NEW ZEALAND

• AU (tel) 1300 131 014 • AU (fax) 1300 720 228 • www.assa.com.au

• Auckland 9887 1054 • Christchurch 3667 9902 • www.assanz.co.nz

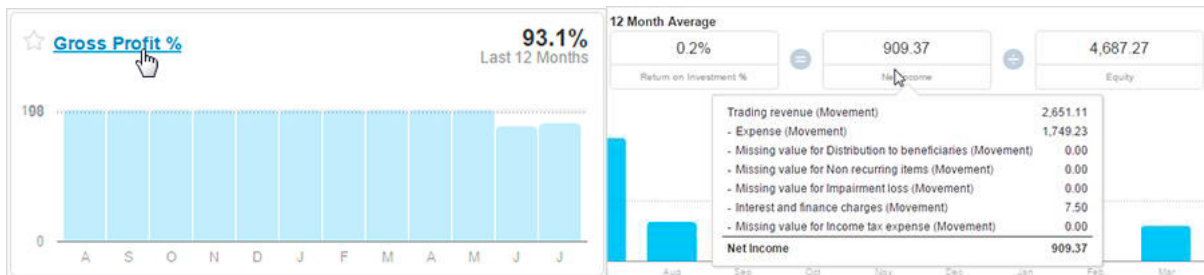
# ACCOUNTS

IOS Australia uses Xero Accounting Software to manage our finances and invoices. Under the guidance of AMY Accountants (External Consulting Auditing Accountant) and Danielle Torres we are able to provide adhoc and routine reporting.



Xero offers a suite of reports that enables IOS Australia to quickly review, monitor and manage debtors reports, works in progress and quotations.

Xero enables IOS Australia to review and access to account information from our various devices (iPads, iPhones and other mobile devices) so senior managements can review the financial performance and queries on the go and in the field.

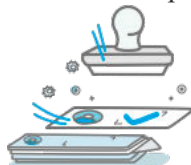


IOS Australia uses Xero integration, timesheets from our Deputy App are directly imported into us Xero payroll system so we won't have to worry about staff getting paid incorrectly or off schedule.



## Make Payroll Simple

Easily push collected timesheets via the Kiosk or Smartphone App into Xero in a matter of seconds.



## Stay Compliant

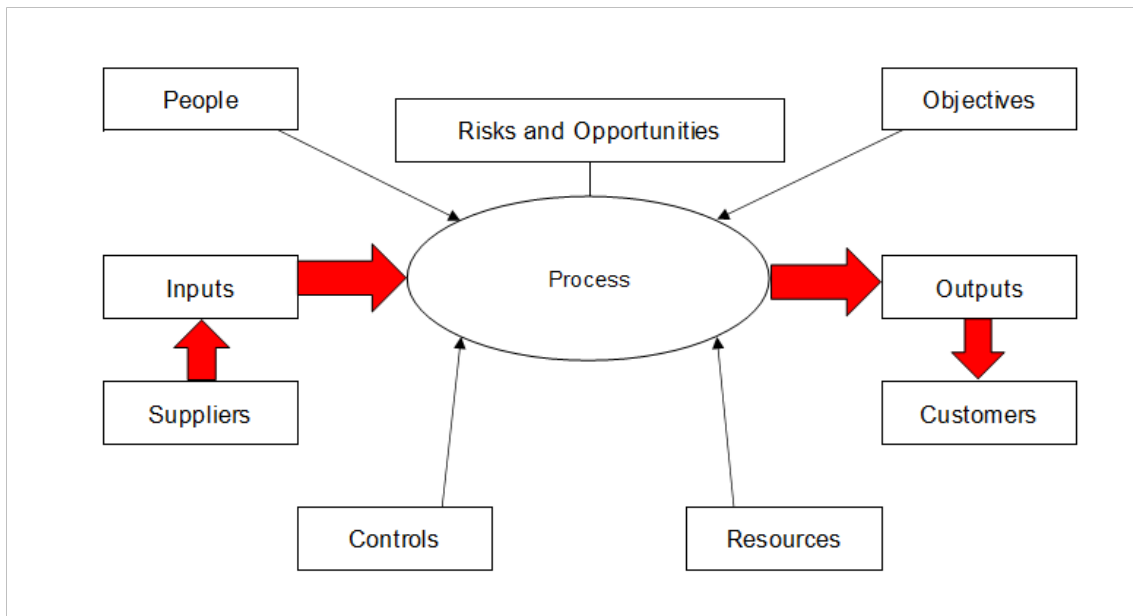
Deputy calculates overtime, penalty rates, leave loading, and salary costing with every shift

# INTEGRATED MANAGEMENT SYSTEM

Plan Do Check Act Chart

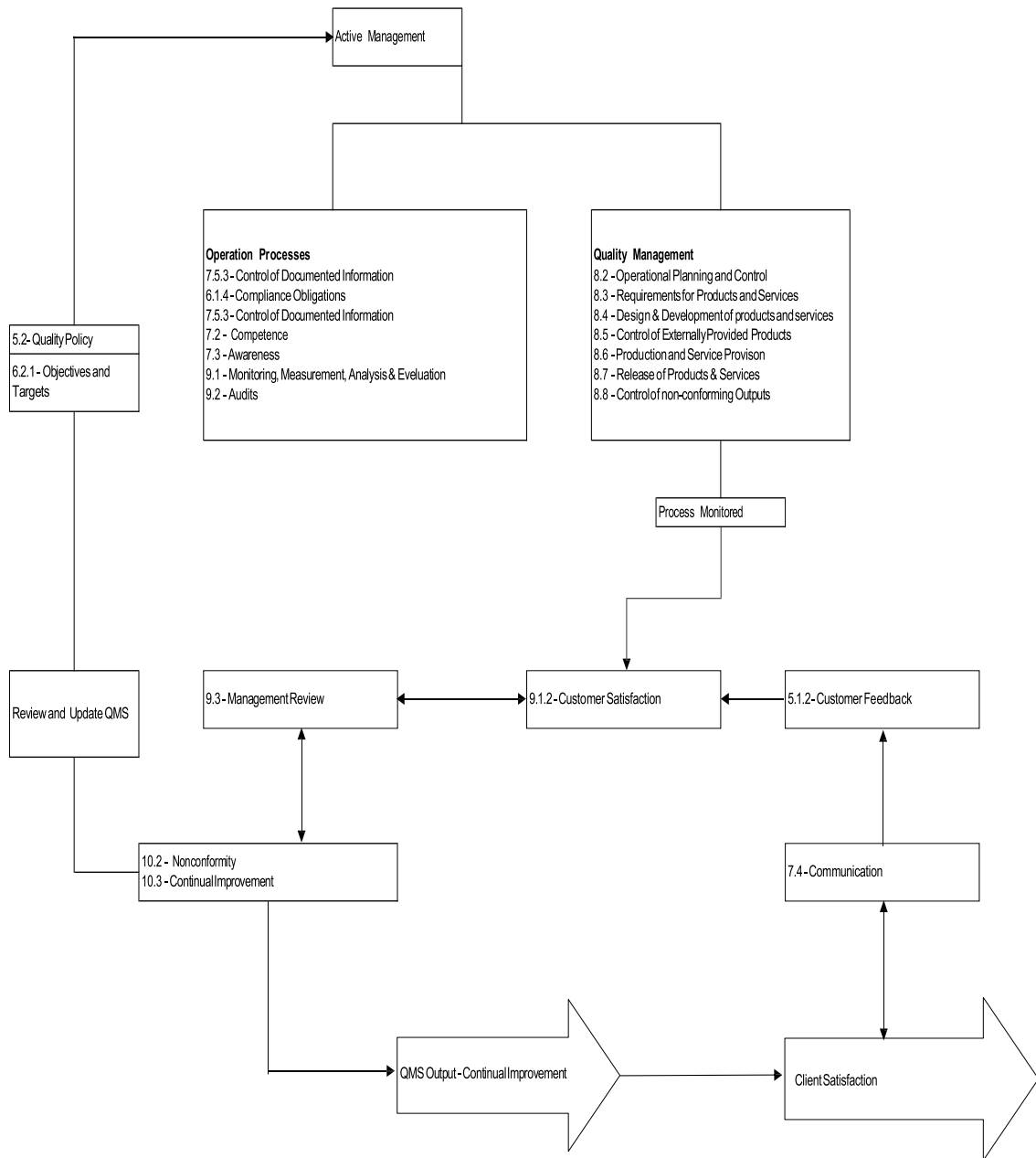
PLAN				DO	CHECK	ACT
4.0 Context of the Organisation	5. Leadership	6. Planning the IMS	7. Support	8. Operation	9. Performance Evaluation	10. Improvement
4.1 Understanding the organisation and its context	5.1 Leadership and Commitment	6.1 Actions to address risks and opportunities	7.1 Resources	8.1 Operational planning and control	9.1 Monitoring, Measurement, analysis and evaluation	10.1 General
4.2 Understanding the needs and expectations of interested parties	5.2 Policies	6.2 Objectives and planning to achieve them	7.2 Competence	8.2 Determination of requirements for products and services	9.2 Internal Audit	10.2 Nonconformity and corrective action
4.3 Determining the scope of the IMS	5.3 Organisational roles, responsibilities and authorities	6.3 Planning of changes	7.3 Awareness	8.3 Control of externally provided products and services	9.3 Management review	10.3 Continual improvement
4.4 IMS and its processes			7.4 Communication	8.4 Production and service provision		
			7.5 Documented information	8.5 Release of products and services		
				8.6 Control of nonconforming process outputs, products and services		

Process Flow Chart

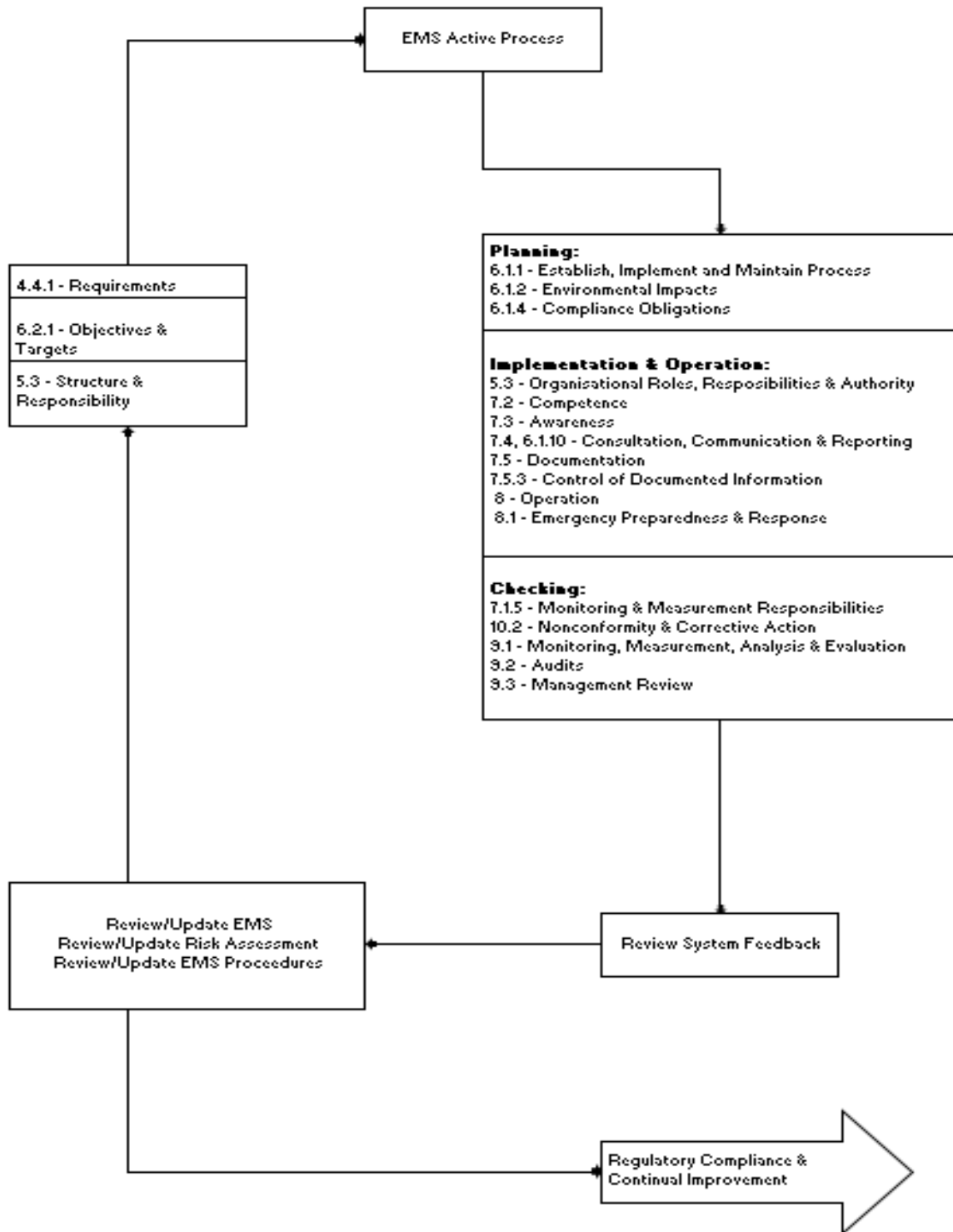




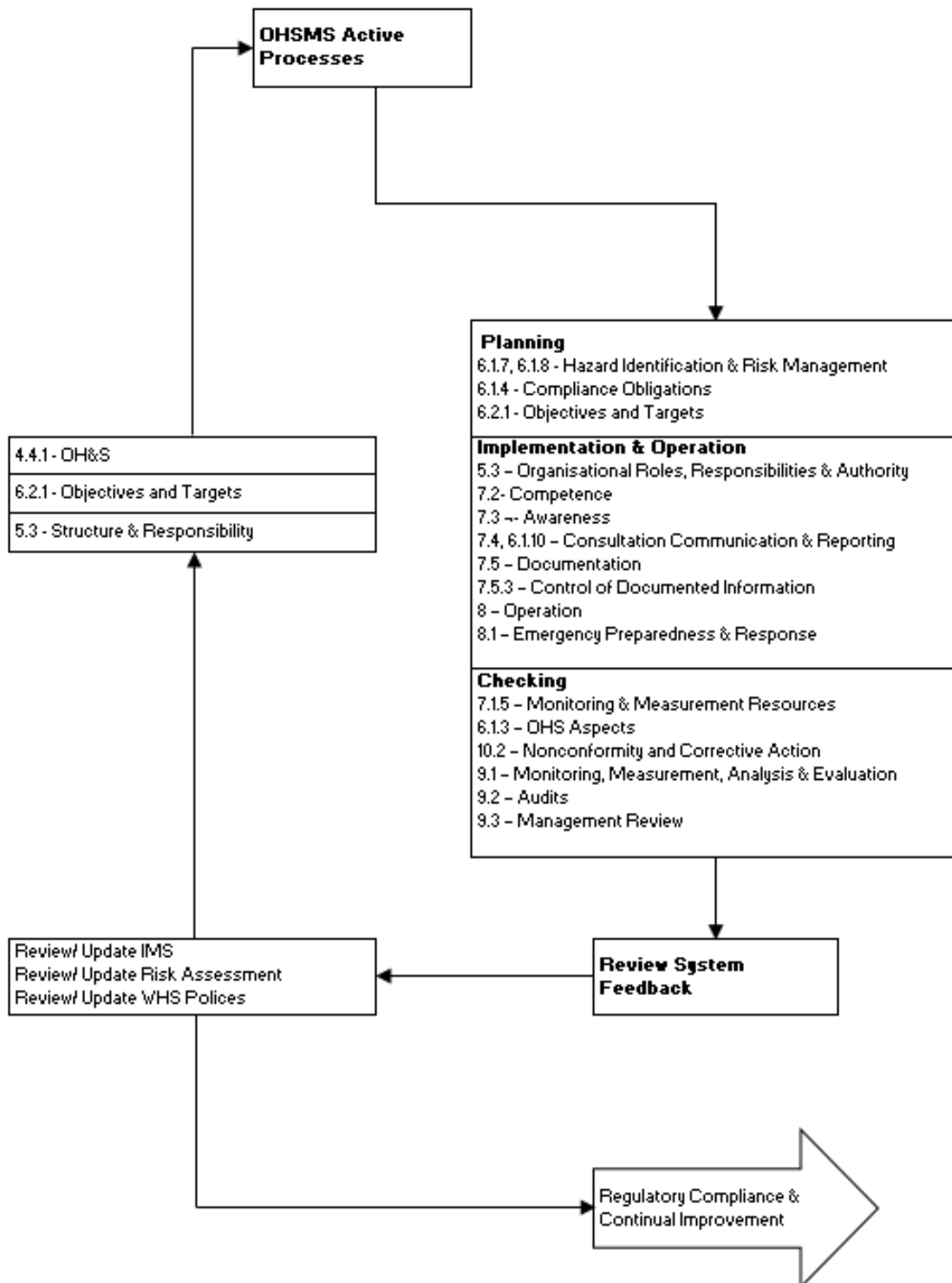
# ISO 9001 System Flow Chart



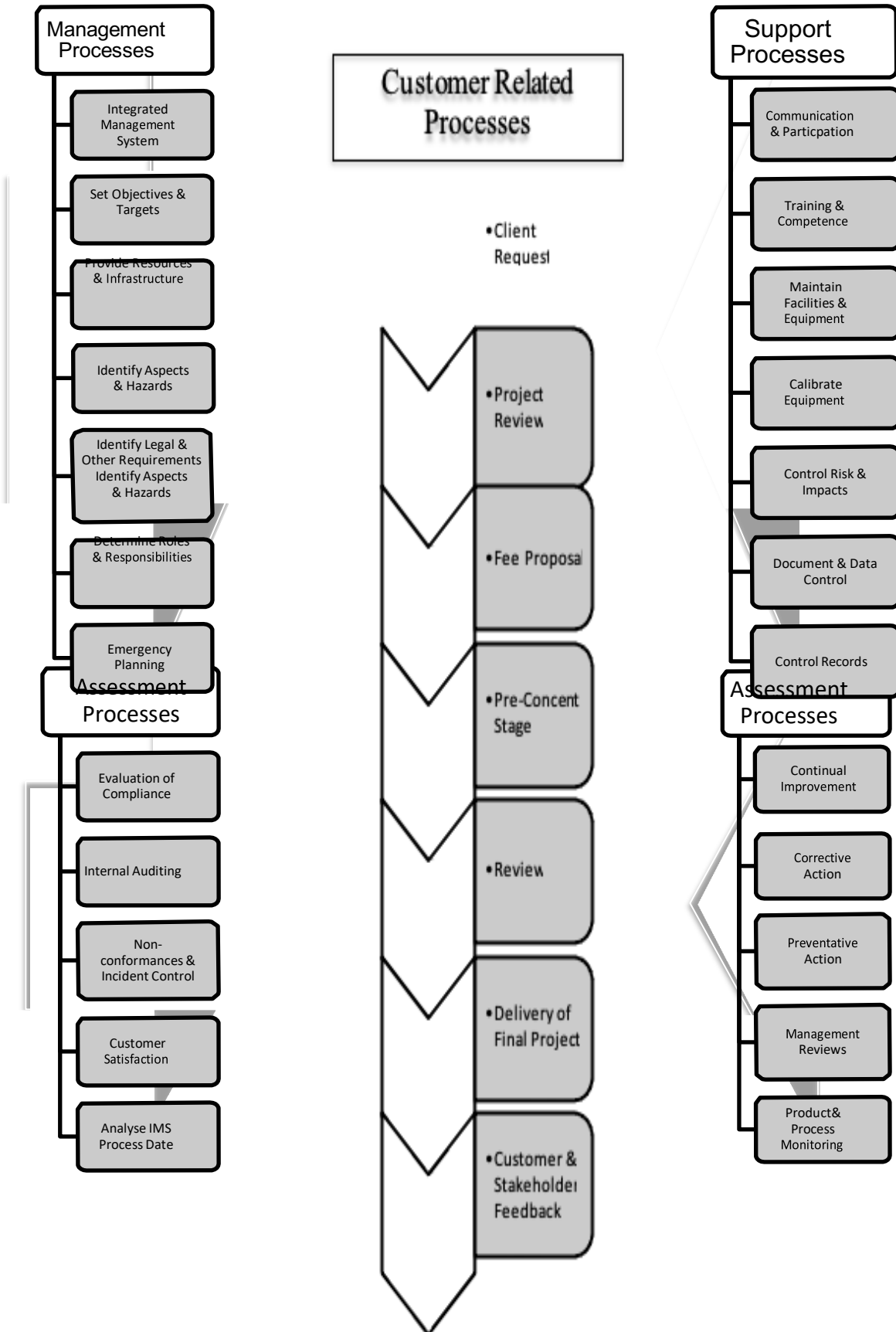
ISO 14001 System Flow Chart



AS/NZS 4801 System Flow Chart




## Sequence and Interaction of IMS Processes

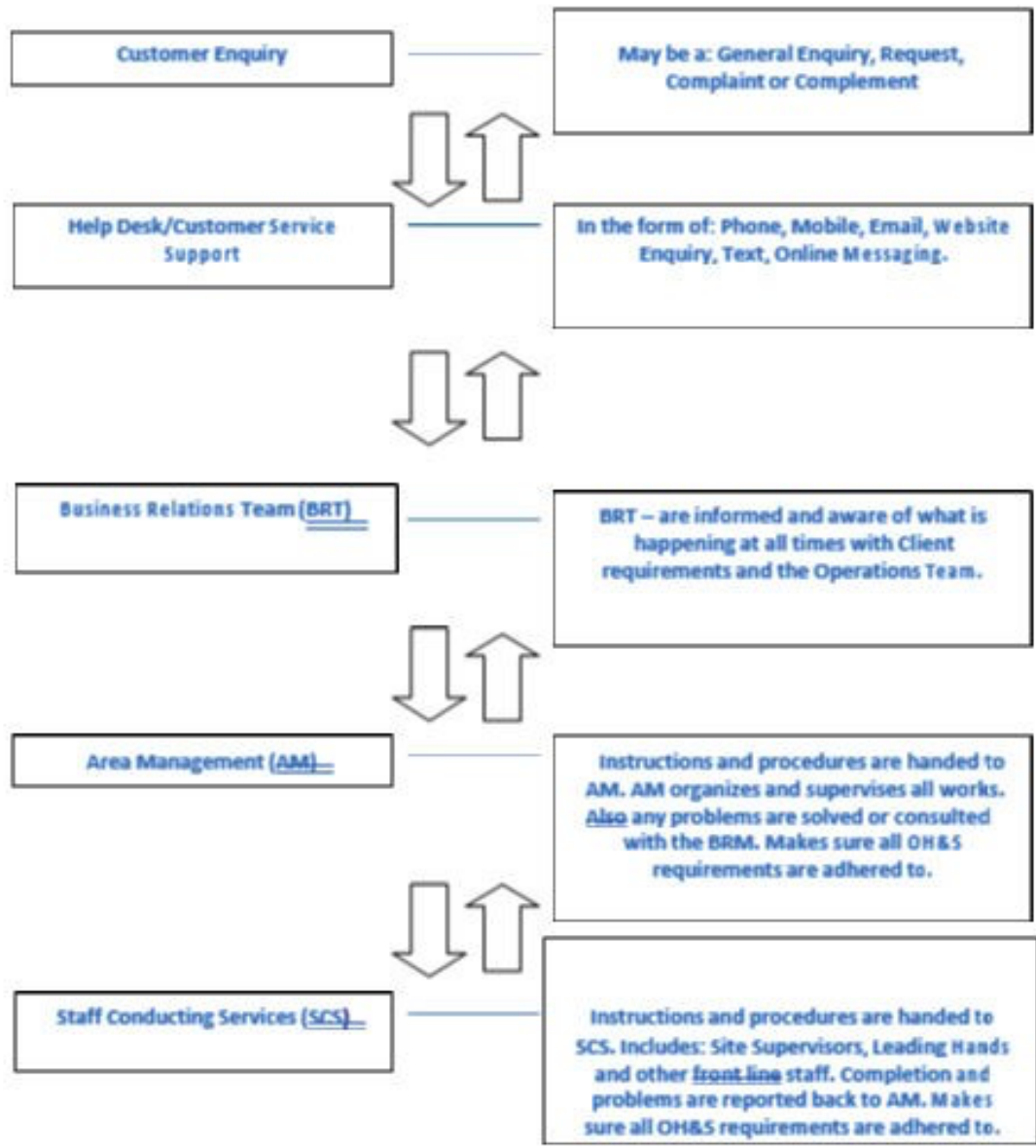




# OUR DIFFERENCE

<i>Competitor Comparison</i>	<i>Small Clean Co.</i>	<i>Large Clean Co.</i>	 <small>INTERNATIONAL OCEANIC SOLUTIONS PTY LTD</small>
Business Model Based on Loyal Family Values	✓	✗	✓
Personalized Service for You	✓	✗	✓
Insurances - Workers Comp & Public Liability	?	✓	✓
Safe Work Method Statements	✗	✓	✓
ISO 9001 - Quality International Standard Certified	✗	✓	✓
ISO 14001 - Environment International Standard Certified	✗	✓	✓
AS 4801 - OH&S International Standard Certified	✗	✓	✓
ATO Audited & passed	✗	?	✓
Fair Wages for Cleaners	✗	✓	✓
24/7 Phone & Email Support	✗	✗	✓
Month-to-Month, Medium, Long Term & Projects Agreements	✗	✗	✓
Longest Standing Client - over 15 years	✗	✗	✓
Guaranteed 1 Hour Call Out service in North side of Sydney & 2 Hour Call Out South of Sydney Wide	✗	✗	✓
24/7 Online Customer Support Ticket Service	✗	✗	✓
Online Client Portal for Quotes, Job Orders, Invoices and other client specific information	✗	✗	✓
Multiple Maintenance Solutions available under one roof	✗	✗	✓

# SIMPLE WORKFLOW



# CONTRACTORS AND ANTI SLAVERY LEGISLATION

Modern slavery is a crime and a violation of fundamental human rights. It takes various forms, such as slavery, servitude, forced and compulsory labour and human trafficking, all of which have in common the deprivation of a person's liberty by another in order to exploit them for personal or commercial gain.

We at IOS Australia have a zero-tolerance approach to modern slavery and we are committed to acting ethically and with integrity in all our business dealings and relationships and to implementing and enforcing effective systems and controls to ensure modern slavery is not taking place anywhere in our own business or in any of our supply chains.

We are also committed to ensuring there is transparency in our own business and in our approach to tackling modern slavery throughout our supply chains, consistent with our disclosure obligations under the Modern Slavery Act 2015.

We expect the same high standards from all of our contractors, suppliers and other business partners, and as part of our contracting processes, we include specific prohibitions against the use of forced, compulsory or trafficked labour, or anyone held in slavery or servitude, whether adults or children, and we expect that our suppliers will hold their own suppliers to the same high standards.

Training on this policy, and on the risk our business faces from modern slavery in its supply chains, is available via our Portal through ASSA and will form part of the induction process for all individuals who work for IOS Australia, and regular training will be provided as necessary.

Any employee, contractor or supplier who breaches our policy will face disciplinary action, which could result in dismissal for misconduct or gross misconduct.

IOS Australia may terminate its relationship with other individuals and organisations working on our behalf if they breach our policies

In reference to the Anti-Slavery Legislation which are covered by our policies attached:



INTERNATIONAL OCEANIC SOLUTIONS PTY LTD

## IOS AUSTRALIA 2021

# SOCIAL ACCOUNTABILITY POLICY

### POLICY STATEMENT

We support and respect the protection of international human rights within the sphere of our influence, and ensure that we are not complicit in human rights abuses. We will strive to continually improve the ways in which we promote, communicate and manage social accountability with our employees, customers, suppliers and the community at large, and encourage all suppliers and contractors to comply with the same standards.

### AIMS AND OBJECTIVES

We will implement the principles of social accountability through the promotion of a positive culture with respect to the continuous improvement of working conditions in order to manage our operations in a way that complies with all relevant employment legislation, we will support the implementation of SA8000 throughout our operations. In keeping with sound business practice, we will continuously identify, assess, manage and improve the elements of our operations that impact on social accountability.

### RESPONSIBILITIES

All levels of management are responsible for the implementation of all requirements of this Policy within the company. We expect that suppliers will also be in full compliance with all applicable national laws and regulations, industry minimum standards, ILO and UN Conventions where these are consistent with national law, and/or any other statutory requirements. This will require all parties to:

- Prevent the use of child labour as defined by ILO and UN Conventions or national law
- Prevent the use of forced or compulsory labour (including prison labour)
- Provide a safe and healthy work environment at all sites and facilities
- Respect the rights of workers to form and join trade unions of their choice, and to collective bargaining
- Prohibit any discrimination based on race, colour, age, gender, sexual orientation, ethnicity, religion, disability, union membership or political affiliation
- Prohibit physical abuse, harassment, bullying, mental or physical coercion and verbal abuse or threats
- Treat all people with dignity and respect, with zero tolerance of corporal punishment or harsh or inhumane treatment
- Comply with applicable national laws, industry standards and conventions regarding working hours
- Ensure that all workers are paid wages and benefits that meet or exceed minimum legal requirements
- Integrate requirements of this policy and SA8000 into their management systems and practices.

### AUTHORISED BY

Signed:  \_\_\_\_\_ Date: 14/01/2021 \_\_\_\_\_



INTERNATIONAL OCEANIC SOLUTIONS PTY LTD

## IOS AUSTRALIA 2021

# MODERN SLAVERY POLICY

### POLICY STATEMENT

The company recognises the importance of protecting human rights and is committed to protecting the rights of all people (including its employees, the communities in which the company operates, those who may be impacted by its activities, and those within its supply chains) by opposing all forms of slavery and forced labour in its operations and the operations of its suppliers.

We recognise that modern slavery can occur in many forms, and are committed to operating responsibly and establishing and adhering to the highest ethical standards by not tolerating any forms of slavery or human trafficking in our business operations and supply chains.

### AIMS AND OBJECTIVES

The company supports the United Nations Sustainable Development Goals, and place a high priority on supporting the goal of decent work and economic growth while working towards the eradication of modern slavery, and we require our consultants, agents, contractors and suppliers to support the company in the achievement of the aims and objectives of this policy.

We are fully committed to ensuring that robust frameworks and processes are in place to minimise the risk of the many forms of modern slavery, including servitude, human trafficking, forced labour, (including forced marriages), debt bondage, child labour, and deceptive recruiting for labour or services.

### RESPONSIBILITIES

Senior management is to provide oversight and work collaboratively with suppliers to ensure that the expectations and standards of the company are understood and that potential exposure to human rights risks is minimised.

Consultants, agents, contractors and suppliers are expected to support the company in the achievement of the aims and objectives of this policy, and to comply with the company's policies and standards on human rights, ethical business practices, safety and environment.

Staff and workers have a responsibility to ensure that goods and services supplied and provided to the company are sourced from suppliers and service providers who hold the same values and principles in relation to promotion of human rights and the eradication of modern slavery, and to raise any issues or suspicions of non-compliance with company management for determination.

### AUTHORISED BY

Signed:  \_\_\_\_\_ Date: 14/01/21 \_\_\_\_\_

## **RESPONSIBILITIES**

IOS Australia's Senior Management Team have overall responsibility for ensuring this policy complies with our legal and ethical obligations, and that all those under our control comply with it.

IOS Australia's Service Delivery Managers have primary and day-to-day responsibility for implementing this policy, monitoring its use and effectiveness, dealing with any queries about it, and auditing internal control systems and procedures to ensure they are effective in countering modern slavery.

Management at all levels are responsible for ensuring those reporting to them understand and comply with this policy and are given adequate and regular training on it and the issue of modern slavery in supply chains.

IOS Australia's employees, contractors and suppliers are invited to comment on this policy and suggest ways in which it might be improved. Comments, suggestions and queries are encouraged and should be addressed to the compliance manager.

## **COMPLIANCE WITH THE POLICY**

All employees, contractors and suppliers must read, understand and comply with this policy.

The prevention, detection and reporting of modern slavery in any part of the IOS Australia's business or supply chains is the responsibility of all those working for IOS Australia or under its control. Employees and contractors are required to avoid any activity that might lead to, or suggest, a breach of this policy.

Employees must notify their manager or contact the confidential whistle blowing Australia [www.whistleblowers.org.au](http://www.whistleblowers.org.au) as soon as possible if they believe or suspect that a conflict with this policy has occurred, or may occur in the future.

Employees are encouraged to raise concerns about any issue or suspicion of modern slavery in any parts of our business or supply chains of any supplier tier at the earliest possible stage.

Employees should note that where appropriate, and with the welfare and safety of local workers as a priority, IOS Australia will give support and guidance to our suppliers to help them address coercive, abusive and exploitative work practices in their own business and supply chains.

If an employee is unsure about whether a particular act, the treatment of workers more generally, or their working conditions within any tier of our supply chains constitutes any of the various forms of modern slavery, raise it with your manager or through the whistle blowing website.

## **COMMUNICATION AND AWARENESS OF THIS POLICY**

Training on this policy, and on the risk our business faces from modern slavery in its supply chains, is available via our Portal through ASSA and will form part of the induction process for all individuals who work for IOS Australia, and regular training will be provided as necessary.

IOS Australia's zero-tolerance approach to modern slavery must be communicated to all suppliers, contractors and business partners at the outset of the business relationship with them and reinforced as appropriate thereafter.

## **BREACHES OF THIS POLICY**

Any employee who breaches this policy will face disciplinary action, which could result in dismissal for misconduct or gross misconduct.

IOS Australia may terminate its relationship with other individuals and organisations working on our behalf if they breach this policy.

# CLEANING SERVICES



Commercial Cleaning  
Industrial Cleaning  
Health Support Complexes  
Strata Managed Complexes  
Property Managed Complexes  
Initial and Final cleans  
Hard floor cleaning revival. (Strip and seals and repairs)



Critical Environment Cleaning (Data Centres, Plant rooms)





Specialised Heritage Cleaning



High Pressure Cleaning



Carpet and Upholstery Cleaning



Duct cleaning. (Coil, Duct, Kitchen, Filters)

# HYGIENE SERVICES



TCELL AIR FRESH DISPOSAL



MANUAL AND TOUCH FREE UNITS

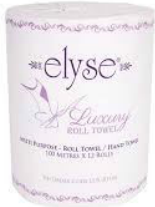


ANTIBACTERIAL SERVICES

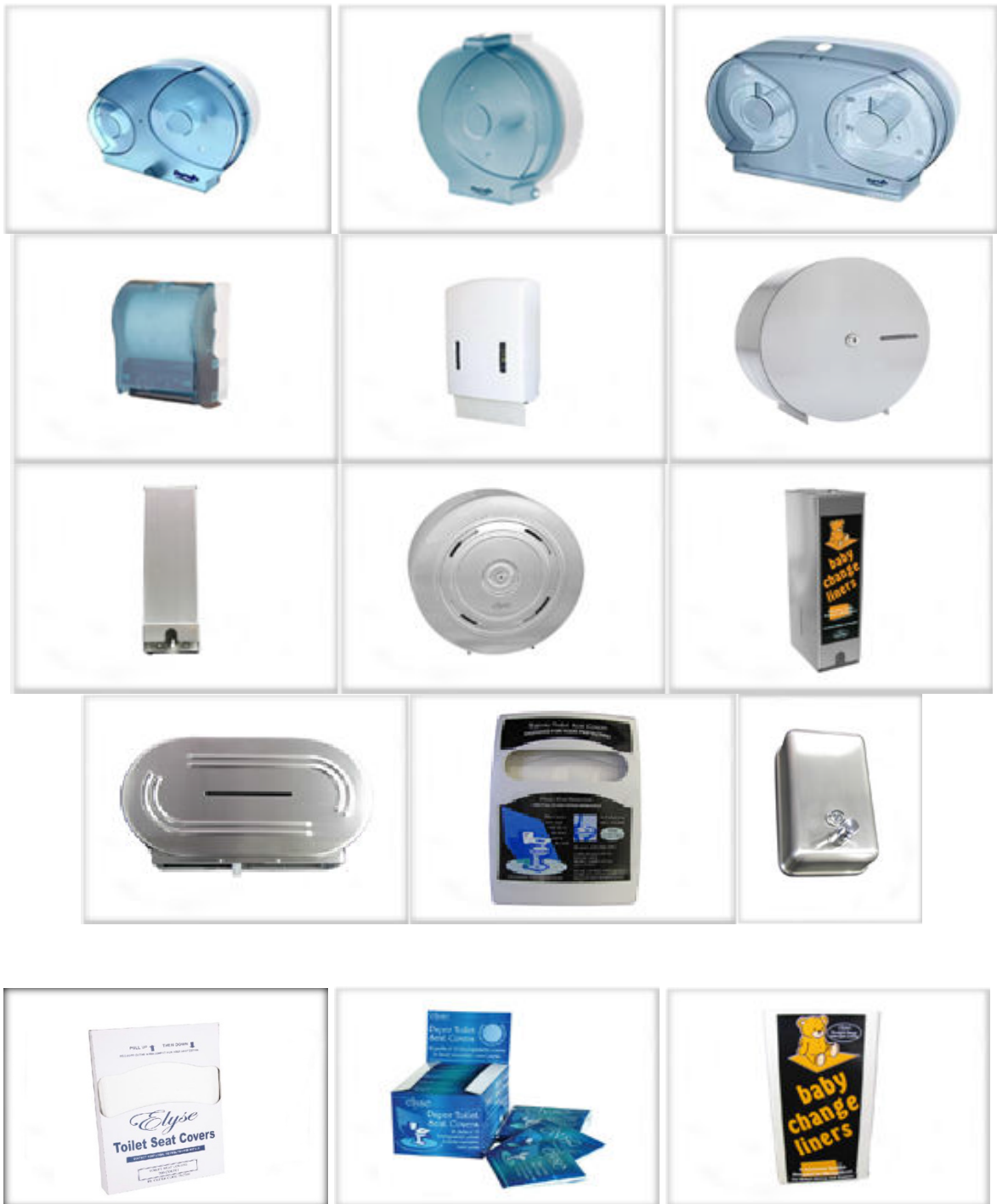
# PAPER PRODUCTS AND SUPPLIES

## ELYSE PAPER PRODUCTS DISTRIBUTER

### PRODUCTS



## LARGE RANGE OF DISPENSING UNIT



## **IOS Australia Pty Ltd joint ventures with Paperco to manufacture the Elyse brand.**

Elyse paper products is an innovative Company dedicated to manufacturing a range quality washroom paper product specifically designed to cater for all aspects of the commercial, industrial and medical sector in Australia.

Established in 2002, we entered the market with a limited range of products supplying wholesale to distributors and resellers targeting the retail market.

Over the years Elyse have grown in business and aptitude and now take pride in being able to provide Australia with a comprehensive range of high-quality products and concepts at an affordable price.

Our adaptation to meet the market demand is supported by our “Total Customer Satisfaction” principal along with our approachable, friendly and efficient method of service to our customers, has seen Elyse Paper Products affiliate itself with key Australian Business Leaders supplying many landmark buildings & government bodies. Our motto to “exceed our customer’s expectations” has done just that and has helped develop, through a positive reputation a strong association with many of Australia’s Leading Corporations and Institutions.

### **Going Forward**

We believe our strengths lie in our ability to recognise our customer’s needs and provide them with a “Better Value Situation” than what they currently have.

Our business model is designed to offer our customer’s personalised service with the aim to develop a strong long-term business relationship.

Every Elyse representative treats the business as its own and incentives are placed to ensure that this core principal of dedication offers a benefit to our customers.

Our unique concept of expansion will see Elyse in the next five years be a major supply source of our products in every state and in every municipality providing customers a more efficient and cost-effective solution to their needs.

### **As a business we see our customer’s success as our success.**

With a combined directors and manufacturing managements 60 year’s experience in customer service within the commercial sector of this industry, we hope and look forward to our future association.

We are a young but dynamic motivated and dedicated company with a burning desire to achieve greatness.

We understand that in order for us to achieve our goals and dreams, we need to contribute to the success of our customers and partners in business

## **Integrity, Honesty, Satisfaction & Reliability!**

Have true meaning when you enter into a business relationship with Elyse Paper Products!



### **Why Choose Elyse Products?**

When you become an Elyse Customer, you can be assured to get personalised service from the time you say go and throughout our business relationship the old fashion way with integrity, honesty and reliability.

We are sincere and upfront in every aspect of our business and will always endeavour to achieve our goal in ensuring that you our VERY VALUED customer is "Totally Satisfied" with us.

#### *Assess the Benefits*

- We offer value for money and will save you money - Guaranteed!
- Our quality in most cases will be better than what you are current using
- Our Service is designed to cater to your demand, nothing is a problem
- We offer a systematic delivery system that takes the worries away keeping you stocked up
- You can order online with our courtesy follow up system ensuring you never run out of stock
- We will give you a better value situation

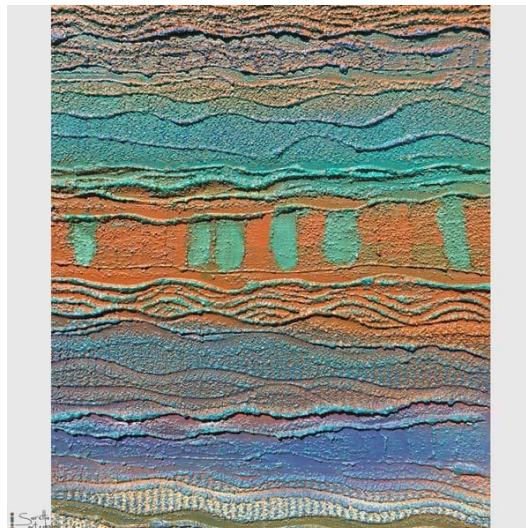


## Innovative new branding

IOS Australia along with our Elyse branding is endeavouring to find ways to collaborate with our indigenous community for this reason we have chosen to re design our packaging for our paper product to feature a local indigenous artist.



I enjoy providing an opportunity to communicate with you personally on artworks of interests and their significance and story. My hope and vision for my online Gallery is to connect with each prospective buyer, allowing for interchange and sharing around your individual art needs, as would occur in a gallery or exhibition. It is an honour to have my artwork integrated into your living or work space and I am available to you to ensure the acquisitions of my works is a gratifying and pleasurable experience.



“This painting represents the warmth and beautiful colour we experience in our countries climate and natural landscapes. It’s brightness and vibrancy demonstrate the richness of beauty, variety and colour we enjoy and unfortunately sometimes overlook”.

Elyse Paper is committed to the protection of the environment through the implementation and utilisation of responsible operation and management practices.

Our objective is to strive for continued improvement toward a greener world with our focus on reduction of carbon omission, the preservation of our forests, environment and the implementation and promotion of recycling products and initiatives.

In our realisation and self-assessment, we have produced avenues that contribute to our sustainability commitment through the development of the following products, practices and policies.

Development of **Elyse Eco Range**.



### **Environmentally Friendly Tissue**

The Elyse Eco Range is an environmentally friendly range of washroom paper products offering consumers the benefits of a sustainable product without compromising on quality and value. Manufactured from 100% Recycled paper and processed with eco care to produce a superior recycled finished product catering to eco conscious consumers and exceeding market demand and expectation.

It is our intention to encourage and promote the use of the Elyse eco range to all of our customers.

Development of **Executive Range**

the new eco alternative



The Elyse Premier Range was developed to meet market demand for a virgin quality product.

Though virgin quality pulp can be obtained from sustainable managed forest, we opted to exceed market demand by producing a virgin quality product that offered a sustainability value.

Manufactured from sustainable and replenishable sugarcane by-product (waste) binded with a combination of bamboo/wood pulp to create a virgin fibre, it offers consumers an eco-value and a solution to meet market demand.

**Natural Virgin Luxury Range**



The Elyse Luxury Range was developed as one of Australia's superior 5-star product lines. In this competitive market, we are at times required to make decisions to produce a natural virgin fibre product to meet specific market demands and competition. Even though our luxury range is manufactured from Natural Wood Fibres, luxury paper was converted with the highest integrity and awareness to our environment and sourced only from **Sustainable Managed Forests**.

The management of this precious resource is sustained through our commitment in our environmental policy and offset through our Carbon Neutral program

#### **Supporting Carbon Neutral**



To balance our efforts in line with our commitment to ensure minimal impact on our environment through our business activity, we have become a supporting member of **Carbon Neutral** where we make contributions towards re planting of trees and the regeneration of our forests. Our commitment is to continue to support **Carbon Neutral** and grow with them as our business grows contributing to the planting of trees.

Through our dedication and commitment to our sustainability goals and environmental policies, we as a concerned business for our environment, have taken positive steps towards contributing towards a greener world. We strive for the continued improvement of our commitment and will work towards further research, development and the implementation of policies so as our efforts can contribute to a better earth.

We have **Certificate of Compliance** for business practices in accordance with the **JAS-ANZ** audit criteria against the compliance requirements of the following standards:

- ❖ ISO 9001: 2015 Quality Management Systems
- ❖ AS/NZS 4801: 2001 Occupational Health and Safety Management Systems
- ❖ ISO 14001: 2015 Environmental Management Systems

International Oceanic Solutions along with the Elyse Brand aim is to provide a complete building maintenance package focused on saving you time, money and hassles associated with cleaning and facility management. Our highly personalized service is unique in its scope from the initial stages to our final and ongoing service.

# NEW SERVICE SOON TO BE PROVIDED



**Master Licence # 000102054**

- ✓ Firmly established company since 2010
- ✓ Providing services across several State wide Regions
- ✓ Backed by big brand & trusted names in the industry
- ✓ Our services are big on *Impact*, yet low on budget – quality of service is never compromised.
- ✓ Longstanding member of ASIAL (Australian Security Industry Association Limited) **Member # 043942**

## **GUARDS AND PATROL SERVICES**

- ✓ ISA are committed to securing your premises with an effective & non-threatening physical presence by providing only trustworthy, loyal, efficient & highly qualified personnel.
- ✓ We will protect & respond in a timely manner to ensure safety.
- ✓ We offer the flexibility & versatility of coverage to best suit your needs.
- ✓ We regularly analyse & assess to make sure we continue to offer the best service provision for you.
- ✓ We uphold & adhere Australian Security Industries law & regulations.
- ✓ We work to uphold & adhere to ethical & industry standards.
- ✓ If necessary, the use of the highest quality technologies for CCTV surveillance & other innovative security measures can be supplied & installed.

# OUR CUSTOMERS

